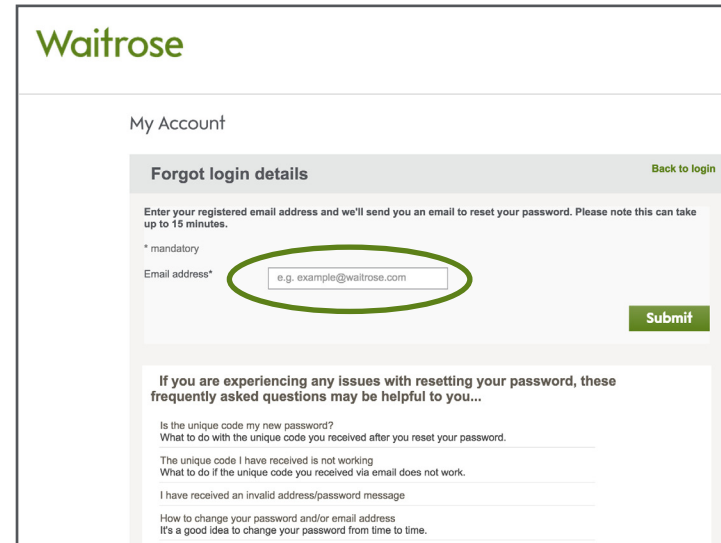


# Forgotten password, part 1



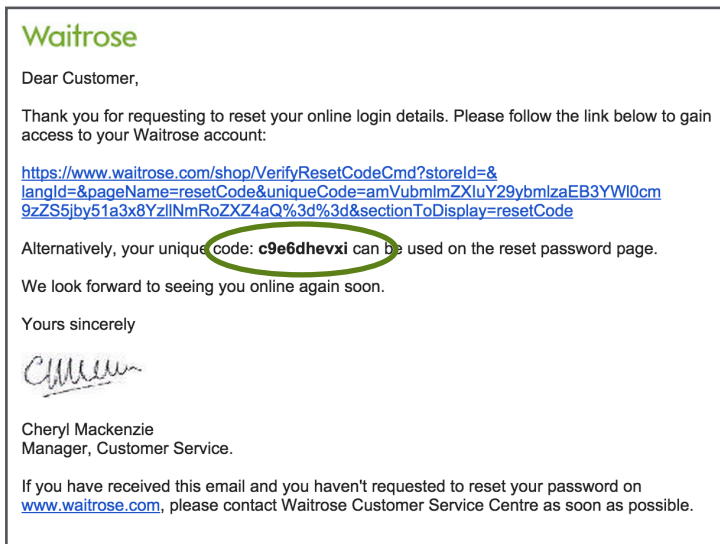
1

Click on Forgotten password



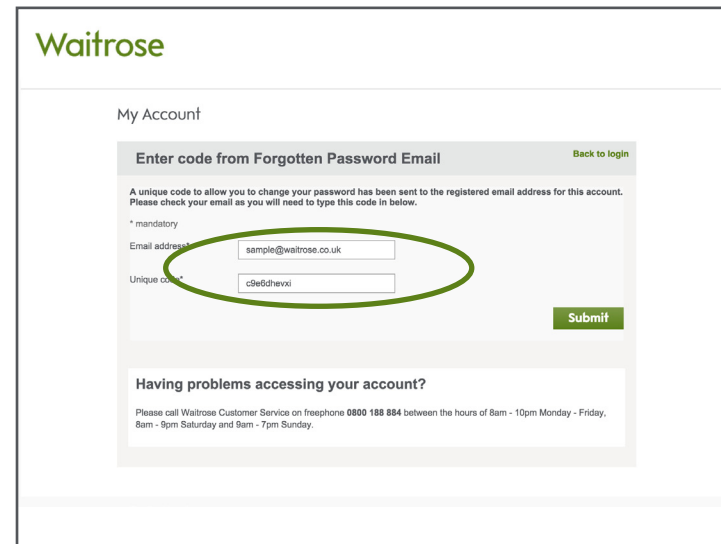
2

Enter your email address and Submit



3

We'll send you an email so you can reset your password - click on the link to access your Waitrose account



4

Enter your email address and the unique code from the Forgotten Password email and click Submit

## Forgotten password, part 2

Waitrose

Reset Password

Enter a new password

\* mandatory

Enter a new password\*  Minimum 8 character including at least 1 number

Re-enter new password\*

I accept the [Terms and Conditions](#)

Submit

5

Enter a new password, accept the Terms and Conditions and click Submit

Waitrose

Reset Password

Your password has been successfully reset

Welcome back, you are now logged in.

Continue

6

You've now reset your password